Get Online, Get Advice, Stay Connected

Getting online isn't always easy, but it's an important way to access services, stay connected with friends and family, and get help when you need it. That's why Lewes District Citizens Advice and Tech Resort CIC have launched a new pilot project to make it easier for you to get online, get advice and stay connected.

Funded by the Department for Science, Innovation and Technology (DSIT), the project runs from **Friday January 9th 2026 to the end of March 2026** and is a partnership with TechResort, specialists in digital inclusion. Together, we are piloting a model that combines Advice First Aid (AFA) with practical digital support, helping you not only get guidance but also gain the skills and confidence to use technology independently.

What's on offer:

- **Digital skills support:** Hands-on help with phones, tablets, and computers so you can access online services safely and confidently.
- **Advice First Aid**: Our volunteers provide guidance and signposting to services covering housing, benefits, debt, employment, and cost-of-living support.
- **Devices and data**: Free devices and mobile data are available for those who need them and meet the eligibility criteria. Tech Resort Staff will provide hands-on support to help you get set up and feel confident using them.

Drop- in sessions will run weekly from **Friday 9th January 2026 to the end of March 2026** in:

- Seaford office: 37 Church Street Seaford, BN25 1HG - Fridays, 10am - 12pm
- Newhaven office: 15–19 Chapel Street, Newhaven, BN9 9PN - Fridays, 2pm - 4pm

No appointment is needed. Anyone living in Lewes District is welcome to drop in for free advice and digital support.

This project is here to help you get online, feel confident using digital tools, and find advice when you need it. By combining digital skills training with Advice First Aid, we'll support you to use technology safely and independently, giving you the confidence to access services and stay connected with friends, family, and your community**.**

For more information on how we can help, visit our website https://www.lewesdistrictca.org.uk/ , email us at info@lewesdistrictca.org.uk, or call our advice line on 0808 278 7892 (Option 4).